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Information correct as per date and time above.

Terms and Conditions: Cabin Crew 1-Day Experience 2026

Aviation Australia reserves the right to amend the following terms and conditions at any time, any changes will be communicated to booked schools.

EVENT INFORMATION

The Cabin Crew 1- Day Experience is an event hosted by Aviation Australia at 15 Boronia Road, Brisbane Airport precinct and is designed to offer school students (year 10 and above) a taster of the Cabin Crew Essentials course. Public buses run along Boronia Rd. See [Translink](#) for details.

Cabin Crew 1-Day Experience Dates 2026: Mon 14 Apr, Mon 9 Jun, Mon 11 Aug, Mon 8 Sep.
Gateway Schools Experience Dates: Mon 12 May, Wed 14 May, Mon 19 May, Wed 21 May, Mon 26 May, Wed 28 May.

Only the dates listed above are available and any date changes are at the discretion of Aviation Australia.

The event is designed for students, with a full fee of \$2,693 inc. GST per school per event (or \$2,244 inc. GST for Gateway Aerospace School pricing) which covers up to 20 participants. Aerospace Gateway Schools only, can book Gateway Schools Experience Dates at the Gateway Experience price.

Free car parking available in Melia St. All attendees should arrive in time for their event should there be any late comers please advise Aviation Australia staff on arrival.

1. Payment and Booking Confirmation

- Dates cannot be reserved before Booking Registrations open on 25 November. Booking Registrations will become available through Eventbrite.
- Following your booking registration you will receive an invoice. Payment will be due within 14 days of invoice date as per due date on invoice. If payment is not received within 14 days, you will be notified that your Booking Registration is being released for booking via Eventbrite by another school.
- Your event booking is only confirmed once payment has been received by Aviation Australia.
- Maximum participants (not including the minimum of at least one supervising teacher/school representative) is 20.

- Schools are welcome to work with other schools to achieve the maximum 20 participants, however, a lead school is required as point of contact for the event and only one invoice will be issued for the full amount of the event to the lead school.

1. Cancellations and Refunds

- Refund period: Time from receipt of payment and 14 days before the scheduled event.
- Cancellations are possible inside the refund period. Refunds must be requested in writing to Aviation Australia, email customerexperience@aviationaustralia.aero.
- Cancellations outside the refund period (within 14 days of the Scheduled event) will not be eligible for a refund. Special circumstances will be considered.

2. Safety Requirements

- All participants (and supervising teacher/school representative) must wear appropriate sports uniform attire, and closed-in shoes for the event.
- All students, teachers, and visitors must follow the directions of Aviation Australia instructors, and staff while on campus.
- Appropriate conduct is required at all times for the safety of all participants. Aviation Australia reserves the right to refuse or discontinue participation for individuals who do not follow instructions or pose a risk to others during the event. Non-compliance with safety guidelines may result in removal from the event without refund.
- A minimum of one supervising teacher/school representative must be present. If supervising this individual is not included as one of the 20 participants. If they wish to also participate, they would then be included as one of the 20 participants. At all times there must be one supervising teacher/school representative who is not participating.

3. Indemnity

- By booking, the school indemnifies Aviation Australia from any claims arising from participation in the event, except to the extent any claims arise because of any unlawful or negligent act or omission of Aviation Australia, including any officer, employee or agent of Aviation Australia.
- Schools who book the event have appropriate and current liability insurance/s and if requested shall produce evidence of the insurance.

4. Media Consent

- Photography and Media Use: Students may be photographed or filmed during the event for promotional purposes.
- By confirming this booking, the school acknowledges and agrees on behalf of participating students that Aviation Australia may capture and use photos or recordings featuring attendees for the purpose of promoting Aviation Australia's

courses, facilities, and events across social media platforms, the Aviation Australia website, and other media channels.

- If any attendee should not be photographed or included in promotional media, please notify Aviation Australia in advance or contact marketing@aviationaustralia.aero so we can ensure their preferences are respected.

5. Amendments

- Aviation Australia reserves the right to modify these terms and conditions at any time, including dates, with any changes communicated to the schools that have booked.

6. Important Information

- What to bring: Lunch, snacks, and water for the day. Wear your school sports uniform and thick socks (minimal to no jewellery).
- Please note: safety overalls will be provided for the evacuation slide activity; however, a spare change of clothes is recommended.
- Physical requirements: The day includes practical activities similar to those performed by cabin crew, such as stretching, stair climbing, slide drills, pushing doors (some of which may be heavy), maintaining balance, stopping suddenly, and being comfortable with heights and water.

If any participant has a medical condition or limitation that may affect their ability to take part in these activities, please inform Aviation Australia staff prior to or upon arrival.

7. Contact Information

- For questions or further information, please contact us at [\(07\) 3860 0900](tel:0738600900) or customerexperience@aviationaustralia.aero or for marketing related enquiries contact marketing@aviationaustralia.aero.